



TriCab (Australia) Pty Ltd Warranty

This warranty is given by TriCab (Australia) Pty Ltd of 33 Prohasky Street, Port Melbourne Victoria 3207 Australia, telephone (613) 9676 6000 Fax (613) 9676 6001 email: warranty@tricab.com.

TriCab (Australia) warrants that its **X07 Cable Guard and X08 Cable Guard Corner** will be free from defects in materials under normal use and workmanship for a period of 24 months from the date of purchase.

TriCab (Australia) sole obligation under this warranty is to, at its option, repair or replace a defective product or provide a refund for the purchase price of such product. This warranty does not cover any other loss or damage which you may suffer or incur as a result of a defect in the product such as, without limitation, any consequential, indirect, special, punitive or incidental damages or loss or damage arising out of labour costs in removing and/or replacing the defective product, repairing or replacing other parts or products which are not supplied by TriCab (Australia), loss of profit, loss of goodwill or business or any interruption to business

The benefits to the consumer given by the warranty are in addition to other rights and remedies of the consumer under a law in relation to the goods or services to which the warranty relates.

Conditions that must be met to obtain warranty coverage

Coverage under this warranty is conditional upon the product being installed in accordance with AS/NZS3000:2007 "Wiring Rules", **Product Installation Guide** or other applicable regulations and standards.

How to make a claim under this warranty

Contact TriCab (Australia) by telephone, email, fax or post (see contact details above) to notify us of your claim and provide us with your contact information and information about the product including a description of the product and its defect, the supplier of the product and when it was supplied to you. We will then provide you with instructions on what else we require you to do so that we can assess your claim under this warranty. You must follow those instructions and, if requested, provide us with satisfactory evidence that the defect appeared within the 24 months warranty period.

Warranty exclusions

This warranty does not cover damage due to neglect, weathering, misuse, alteration, accident or abnormal conditions of handling an operation, including failures caused by use outside of the product's specification, installation other than in accordance with AS/NZS3000:2007 "Wiring Rules" or other applicable regulations and standards and use other than for product's intended purpose.

You bear the expense of claiming the warranty

This warranty does not cover expenses which you may incur in claiming the warranty.

Disclaimers and limitations:

Except for applicable guarantees which a consumer may have under the Australian Consumer Law and any other rights and remedies that a consumer may have under the Australian Consumer Law or any other applicable law which cannot be excluded, all other warranties whether express or implied including warranties of merchantability and fitness for purpose are expressly disclaimed.

Where a product has been supplied in the course of trade or commerce to you as a 'consumer' within the meaning of section 3 of the Australian Consumer Law:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Effective Date: 17 November 2017

MELBOURNE

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Manufacturing

Finance

Accounts Payable

Accounts Receivable

www.tricab.com